# 3 Step Process To Prepare For Medical Fiduciary Establish, Analyze and Execute



# **Overview Of The Fiduciary Process**

# **Establish:**

Create fiduciary charter for health and wellness plan, and develop governance practice through the establishment and implementation of a fiduciary committee.



# **Analyze:**

Review agreements, arrangements, and fee scheduling. Conduct required reporting and attestations.



## **Execute:**

The fiduciary committee should assess and execute the strategy based on the committee charter.



### **Define Your Strategy**

- □ Adopt a fiduciary committee for health and welfare benefits to set the strategy for prudent decision making.
- □ Delegate fiduciary duties and responsibilities to the committee to ensure impartiality.
- ☐ Establish fiduciary/governance practices to align with those used for retirement plans.
- □ Address and document any potential conflicts of interest between carriers, vendors, and brokers and consultants.



### **Assess Your Risk**

- ☐ Engage qualified consultants to assess medical and prescription drug carrier and vendor arrangements, ensuring impartiality.
- □ Review PBM and TPA agreements, fee and rebate arrangements, formularies, and negotiate reasonable terms.
- ☐ Request and document RxDC Reporting and Gag Clause Prohibition Compliance Attestation process.
- □ Conduct Non-Quantitative Treatment Limitations (NQTL) analysis using the DOL self-compliance tool or a third-party vendor. Document the approach and plan changes, if applicable.
- □ Review compensation arrangements with brokers and consultants to ensure no conflicts of interest exist.

### **Analyze Your Data**

- □ Review plan documents and compare the language of the plan documents to how fiduciary activities are performed.
- □ Collect benchmark information from other plans and pharmacies and compare plan internal fees, discounts, and revenue streams to current and prospective vendor agreements or proposals.
- ☐ Exercise discretion fairly when approving or denying benefit claims.



### **Execute Your Strategy**

- ☐ Follow the defined strategy to make prudent decisions and maintain a written record of all policies, procedures, and decisions regarding carrier/vendor selection and performance monitoring to demonstrate procedural prudence.
  - □ Periodically solicit proposals from TPAs, PBMs, and vendors to reassess and measure market competitiveness.

### **Measure Success**

- ☐ Continuously monitor the success of the committee and process and make adjustments as needed.
- ☐ Evaluate results and deliverables for accuracy and reasonability.