

# Helpful Tips to Get The Most Out of Your Plan

Your well-being is our top priority. We are here to help you stay healthy, save time and pay less for healthcare. Anytime you have questions, just give us a call at 800-716-2852.

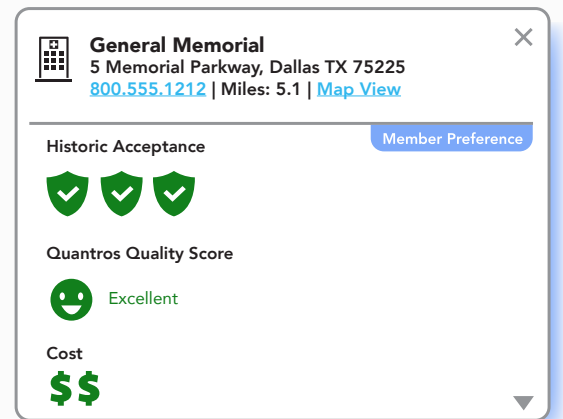
Use this list of important resources to get off to a good start:

1. Get help finding a provider
2. Register for the plan's online portal
3. Let us know about current medical conditions so we can work with you

## 1. Finding a Provider

Our provider directory has all the information you'll need to make an informed decision on which provider(s) are right for you. Our team will help you:

- Find Imagine Health provider partners who were selected for quality care
- Compare providers based on quality scores and estimated costs
- Find physicians or facilities near you
- Select providers that work well with your health plan

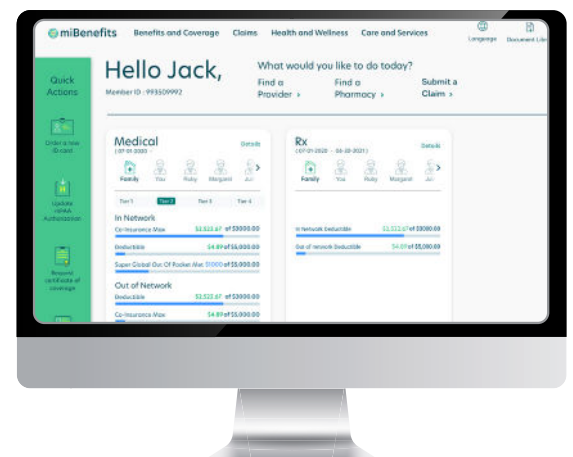


Call us at 800-716-2852, and our team will help you find a provider that works for your needs.

## 2. Easily Register for the Online Portal

Our online portal and mobile app are great tools to help you manage your health plan. You can get information on your benefits and claims, or access the provider directory. It's easy to register:

- Visit [mibenefits.gpatpa.com](https://mibenefits.gpatpa.com)
- Create your account or sign in



### 3. Let Us Know About Current Medical Conditions

We want to make sure you are continuing treatment plans and that your medical treatment continues smoothly as you transition to your new plan. Please notify us if you or your covered family members:

- Are undergoing treatment
- Have a complex medical condition
- Have a scheduled procedure within the first 30 days of the plan effective date

If so, we'll have you complete a *Transition of Care* form so we can evaluate your needs and coordinate care. You can also complete the form online after signing in to **mibenefits.gpatpa.com** in the Document Library.

#### Stay Healthy with Our Support

We have experienced nurses and licensed professional counselors on hand to provide one-on-one nursing support for you and your caregivers. Here are just a few of the conditions we support:

- Diabetes
- Congestive heart failure
- Asthma
- Chronic Obstructive Pulmonary Disease (COPD)
- Depression
- Maternity
- Hypertension

If you face a health concern, we will reach out to offer guidance and education regarding your treatment plan, diagnosis care options and medications, as well as answer all your questions. These services are available at no additional cost to you and are completely confidential.

**Call us at 800-716-2852 and we'll help you get the most out of your health plan.**

**Here to help with just one call.**

**Phone:** 800-716-2852 | **Hours:** Mon-Thurs: 7am-9pm CST Friday: 7am-7pm CST

**Email:** myplan@gpatpa.com

