



Where Your Employees Can Turn for Assistance During the COVID-19 Pandemic



In the face of the COVID-19 outbreak and working remotely, your employees may be without access to their usual on-site resources or experiencing a shortage of resources through their physicians and telemedicine providers. **However, they're not alone!**

**Innovative is proud to provide you and your employees
with additional resources during this time of need.**



Dedicated Benefit Guardian

Your Innovative Benefit Guardian is just an email or phone call away! As your single point of contact for anything benefits-related, your dedicated Benefit Guardian will assist your employees with questions surrounding claims/billing issues, navigating the healthcare system, finding a primary care provider, as well as finding specialists and hospitals in your network.



Innovative Nurse Advocate

Innovative is proud to provide Nurse Advocacy service to all Innovative clients during this time. Our on-site nurse advocate is available via phone and video conference to assist employees with managing long-term chronic health issues such as diabetes, heart disease, hypertension and more. Our nurse advocate can assist employees with understanding the treatment plan prescribed by their doctor and help set goals for improving their health.



Lifestyle Coaching

We are extending our lifestyle coaching service to all of our clients. Our lifestyle coaches can assist your employees with weight management, fitness or quitting smoking goals. Working with our lifestyle coach will help employees set small, achievable goals.



Financial Well-Being

Innovative's Financial Wellness team is here to assist your employees with financial concerns. Through our educational webinars or 1:1 support, we can provide your employees with a review of the current market landscape, historical trends and considerations moving forward. Arming your employees with facts and resources will provide them with the reassurance they may need.



Help with Anxiety, Depression or Loneliness

Your Employee Assistance Program (EAP) is a covered benefit and a great resource to your employees. Your EAP is available 24/7 and offers your employees with free and confidential assessments, short-term counseling and referrals. Employee Assistance Programs will help your employees with a broad range of issues such as alcohol or substance abuse, relationship challenges and traumatic events. Services are now being delivered via phone or video-based counseling.

**For more information on how to access any of these services, please reach out to
your Innovative Benefit Planning Consultant or Account Manager.**