



**ABC**  
COMPANY

## Assistance During COVID-19

In the face of the COVID-19 outbreak, you may be without access to your usual on-site resources or experiencing a shortage of resources through your physicians and telemedicine providers.

***However, you're not alone!***

***Innovative is proud to provide you with additional resources during this time.***



### **Dedicated Benefit Guardian**

As your single point of contact for anything benefits-related, your dedicated Benefit Guardian will assist you with questions surrounding claims/ billing issues, navigating the healthcare system, finding a primary care provider, as well as finding specialists and hospitals in your network.

**Bobbi Newsham**

[bnewsham@ibpllc.com](mailto:bnewsham@ibpllc.com)



### **Innovative Nurse Advocate**

Innovative's on-site nurse advocate is available via phone and video conference to assist employees with managing long-term chronic health issues such as diabetes, heart disease, hypertension and more.

**Erica Polaneczky, MSN, APRN, ANP-C**

[wellness@ibpllc.com](mailto:wellness@ibpllc.com)



### **Lifestyle Coaching**

Innovative's lifestyle coach can assist with weight management, fitness or quitting smoking goals.

**Samantha Hoban**

[wellness@ibpllc.com](mailto:wellness@ibpllc.com)



### **Financial Well-Being**

Innovative's financial wellness team can assist with questions surrounding the current market landscape, historical trends and considerations moving forward.

**Andrew May**

[resources@iifria.com](mailto:resources@iifria.com)



### **Additional Resources**

Insert Carrier Links

**Employee Assistance Program**

Insert EAP information